[Date]

[Tenant’s name]

[Tenant’s address]

[Tenant’s address]

[Town/City] [Post Code]

Email: [insert Tenant’s email]

Dear [insert Tenant name/s]

**Tenancy at [insert property address]**

**Fibre Installation Request**

Thank you for your email/letter dated [ ] requesting fibre installation at the above property.

The landlord will permit and facilitate the installation of fibre connection in certain circumstances. Unfortunately, your request for fibre installation at the property has been **declined for the following reason/s:**

The landlord is not required to facilitate the installation of fibre where:

[Choose from below]:

* Installing fibre would materially compromise the weather-tightness or character of any building; or
* The installation would compromise the structural integrity of the building; or
* Would breach a bylaw, planning or body corporate rule or covenant; or
* The landlord is to carry out extensive alterations, refurbishments, repairs or redevelopment of the premises and material steps have been taken within 90 days after the date the landlord received the request from the tenant for the installation of fibre and that granting permission would impede that work; or
* The landlord has applied to Tribunal and the Tribunal has determined that the landlord should not be required to install fibre to the premises.

If you have any questions, please do not hesitate to contact me.

Yours sincerely

Property Manager’s Name

**Title**